

## **TROUBLESHOOTING**

- **Cleaner does not operate:** Check the wall socket for power, verify that the power cord is securely plugged into the back of the cleaner. If the cleaner is a heated model does the heater switch light? If the heater switch lights and the cleaner does not make any noise when the timer is turned on the internal circuitry has failed.
- **Cleaner ran dry:** Turn the cleaner off and allow it to cool. Do not pour solution into the hot tank, it may crack the transducer. Allow the cleaner to cool, pour solution into tank and resume cleaning. If cleaner does not operate, the tank or control board is damaged.
- **Water inside cleaner:** Unplug and turn off the cleaner. Allow the cleaner to dry out. Test the cleaner the next day. If cleaner does not operate, the water may have damaged the electronics inside.
- **Cleaner smokes or smells:** Does the cleaner have the proper water level? If the water level is too low, the tank heater is getting too hot. Test with heater turned off.

Tank transducers (Ceramic discs on bottom of tank), heater or control board burning or damaged. Discontinue operation, send the cleaner in for service.

- **Heater is not heating:** Is heater switch light on? (Switch lights when switch is on.) Put cold water into the tank and check the back side of the tank for heat. If no heating is detected, the heater or temperature cutoff (Model 28 and larger only) is defective.